



Hotel Spa Evolution

Venue: Meeting Room 4 & 5, Royal Paragon Hall, Siam Paragon

Date: Friday 17th September, 2010

Price: Free of Charge

- 10.00 – 10.30 Registration
10.30 – 10.35 Call to order
Nuttapol Naksusook, Director, Thai Spa Association
- 10.35 – 10.40 Opening remarks
Andrew Jacka, President, Thai Spa Association
- 10.40 – 11.00 Global Spa Trends and their impact on Hotel Spa Operators
Jamie Waring, IS Wellness
- 11.00 – 11.45 Guest Experience in Hotel Spas – explaining the journey
Jingjai Sarasook, Millennium Hilton Bangkok
- 11.45 – 13.00 Free time
- 12.55 – 13.00 Call to order
Nuttapol Naksusook, Director, Thai Spa Association
- 13.00 – 13.45 Marketing for Hotel Spas – getting hotel guests to your spa
Vikki Aquino, CHI, Shangri-La Hotels & Resorts
- 13.45 – 14.30 Hotels, Spas & Medical Tourism – how we can all work together
Dr. Prasanna K.G. Bhat, The Oriental Spa, Bangkok
- 14.30 – 14.45 Coffee Break
- 14.45 – 15.30 Outsourcing your Hotel Spa Management
Napali Hansunantanonth Cain, MSpa International Ltd.
- 15.30 – 16.15 Key Performance Indicators for Successful Hotel Spas
Elaine Chua, SPA Cenvaree, Centara Hotels & Resorts
- 16.15 Closing Remarks
Andrew Jacka, President, Thai Spa Association

Food & Hotel Thailand 2010 is open from 10.30 to 18.30

Organised by: Thai Spa Association

Reservations: info@thaispaassociation.com or Tel: 0 2665 7395 / 08 6378 6889